



Tony Evers

Office of the Governor | State of Wisconsin

Correspondence Assistant - Constituent Services LTE in the Office of the Governor

We are looking for an energetic, responsible, and passionate individual to join our Madison office in the Constituent Services and Proclamations Department. It is essential that applicants to this position have strong communication skills, demonstrate maturity and responsibility, and understand the importance of attention to detail.

General Staff Duties and Responsibilities

- Supervise call back process, phone conversations, and general organization of all incoming telecommunication correspondence
- Monitor the Governor's voicemail, answer phone inquiries, call constituents back, and enter each phone call into our office database
- Manage, streamline, and become an expert in all incoming/outgoing telecommunication correspondence
- Know and adhere to open records laws and policies
- Maintain accurate data within our CRM database
- Other duties as assigned

Staff Requirements and Qualifications

- Proficient computer skills, including Microsoft Office Suite (Word, PowerPoint, and Excel)
- Excellent written and verbal communication skills
- Self-directed and able to work without supervision
- Energetic and eager to tackle new projects and ideas
- Ability to handle sensitive and confidential material in a responsible and respectful manner
- Availability to work in-person at the State Capitol in Madison
- Motivated by public service and committed to serving the people of Wisconsin

Benefits

- 20 hours per week at \$15 per hour
- Gain knowledge of the Governor's Office and the legislative process
- Opportunity to work with top officials in the political field
- Gain experience learning how both a professional and political office functions
- Opportunities to join our monthly professional development activities
- Minimum six-month time commitment
- Flexible schedule

All interested applicants can submit a cover letter, resume, and writing sample to anna.mercer@wisconsin.gov.